

1. Check our products and price list.

You can find this information on our page: www.federmut.com in the CUSTOM section.

2. Select the product

Example: Jersey

Gender: Man

3. Make a pre - payment to process your Design

To create your order and start adapting the design in our pattern we require a USD 105 advanced payment. We'll provide you our bank account number. Then this amount will be deducted from the total amount of your order.

You can request our templates to draw on them manually or digitally. If you plan to add logos remember to send them in editable version or in vectors (illustrator .ai or .pdf)

Send us also the Pantone colors of your equipment, if you have already chosen them. Otherwise, we will propose you our suggestion, according to the colors you choose.

4. Review and approve your design

You will receive the proposals of your products for changes and/or final approval. The Feder Mut logo position or size cannot be changed, you can only change the colour if the design requires it.

5. Fill in the order form

You must fill out the Excel format that will send you, specifying sizes, quantities, names you want on the garments, etc.

6. Confirm your order

With the information you had provided us in the order form, we will send you a Confirmation Order. In order to avoid errors, ***it is very important that you review all details of this document: sizes, quantities, amount, names (check if correctly written), delivery date, billing details, shipping details, etc., and then send us your written confirmation (by email).***

Once the order is confirmed, we won't be able to make any changes.

7. To start production

We require a 50% advance payment of your order to start production.

8. Production time

Our production time is 21 days starting from receipt of 50% Advance payment and only if already :

1. You approved the design
2. You confirmed the order

9. Delivery of your order

In order to delivery your order we require : payment of balance + shipping cost.

Our prices NOT include the shipping cost (Fob prices).

We usually ship via FedEx/DHL, so we if you don't have a your courier we will quote you the **transport cost according to package weight & dimensions.**

*** FederMut is not responsible for any accident during the shipping.**